

Healthcare professionals' observational practice of deteriorating older patients in homecare - a qualitative study.

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Study



- The PhD study will evaluate an improvement project entitled "In Safe Hands - early recognition and management of frail older patients in community healthcare"
- Two homecare districts in two municipalities
- A longitudinal design

Phase 1:

Map pre-interventional status

Phase 2:

Map the implementation of educational program and new routines for clinical observation

Phase 3:

Map the effects of the improvement activities



Background

- Shift in healthcare, from specialized healthcare to primary healthcare (Genet, et al. 2013).
- Increase in frail older patients with complex needs (Boerma, 2010; Gautun & Hermansen, 2011).
- Important with active observation, early recognition and interventions related to the patients' potential or deteriorating conditions (Odell, et al., 2009).
- Gaps in competencies among healthcare professionals in their ability to understand clinical judgment and reasoning (Cappelletti, et al., 2014, Bing-Jonsson, et al., 2015).



Aim

To explore healthcare professionals' observational work practices of deteriorating frail older patients in two homecare settings.



- Non-participant observation
 - Shadowing homecare professionals*
 *Skilled and non skilled health workers
 - o 32 hours municipality A, 30 hours municipality B
- Qualitative content analysis (Graneheim & Lundman, 2003)





The

Observational work practices in homecare

- 1. Task-oriented according to pre-planned work
 - plans
- 2. Knowledge of the patient
- 3. Patient communication
- 4. Variability in systematic observation

The work plan instructs the skilled health worker to measure the patient's blood pressure this morning. The patient did not feel well when homecare visited her yesterday. She was dizzy and unwell, yet vital signs were not measured. Blood pressure measurement was then included as a task on the next day's work plan.

rests holding on to the table.
The nurse sits by the patient talking about the use of homecare, nutrition, etc





We're up for questions & comments!



